

**Format of Complaints against Custodians and DDPs to be displayed on their websites**

**A. Data for the Month ending April 2023-**

S.No	Received from	Pending at the end of the last month	Received during the month	Resolved during the month*	Total Pending at the end of month**	Complaints Pending > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0

**B. Trend of Monthly disposal of complaints for the Financial Year- 2022-2023 & 2023-24**

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month **
1	April 2022	1	1	1	1
2	May 2022	1	0	1	0
3	June 2022	0	1	0	1
4	July 2022	1	0	1	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	1	0	1
8	November 2022	1	0	1	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	0	0	0	0
12	March 2023	0	1	1	0
13	April 2023	0	0	0	0
	<b>Grand Total</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>3</b>

\* Inclusive of complaints of previous months resolved in the current month.

\*\* Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the

currentmonth divided by total number of complaints resolved in the current month.

**C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-**

<b>SNo</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2021-22	1	5	5	1
2	2022-23	1	4	5	0
3	2023-24	0	0	0	0
	<b>Grand Total</b>	<b>2</b>	<b>9</b>	<b>10</b>	<b>1</b>