



## Important Notice

Our systems are undergoing a scheduled maintenance on **11<sup>th</sup> February, Monday.**

We regret that the services listed below will not be available between **IST 02:05 and IST 02:30** on 11<sup>th</sup> February, Monday.

- Citibank online and mobile banking services for NR customers and customers holding only credit cards
- Citibank Online Welcome page for domestic banking customers

Additionally, the OTP functionality will not be available between **IST 03:00 and IST 03:25** on 11<sup>th</sup> February, Monday.

Key services that will not be available include:

- Transactions using Citibank debit and credit cards across ATMs, merchants and online platforms
- Payee Addition on Citibank Online and Citi Mobile
- Contact details update on Citibank Online
- Few document upload request on Citibank Online and Citi Mobile
- One time bill payment on Citibank Online and Citi Mobile
- Statement on email request on Citibank online

We sincerely regret the inconvenience caused.