



Doorstep Banking Services for Senior Citizens and Differently Abled Persons

In line with RBI Circular DBR.No.Leg.BC.96/09.07.005/2017-18 dated November 9, 2017 on Banking Facility for Senior Citizens and Differently abled Persons, the following Doorstep banking services are provided to senior citizens, differently-abled or infirm persons and those who are visually impaired free of charge.

- Cash Pickup
- Delivery of cash against cheques received at the counter
- Cheque and instruction pick-up
- KYC document pick-up

The above services are offered through the Bank's approved service providers at locations where Citibank India branches are located. Services to customers residing in cities where Citibank branches are not present is not possible. The list of branches can be viewed on the Citibank website - www.citibank.co.in.

Other Doorstep Banking services include:

- Delivery of cheque-book, ATM card, account statements, transaction advices
- Delivery of Demand draft

Customers may avail these services by:

- Logging into Citibank Online and writing to us securely through the 'Your Queries' link
- Reaching out to the nearest Citibank branch, details of which are available on the following page and on www.citibank.co.in

Branch Name	Branch Address
Ahmedabad	Ground Floor, Kalapurnam, Near Municipal Market, CG Road, Ahmedabad - 380 009,
Aurangabad	Saraswati Sankul, Opposite S.B. Bus Stop, Aurangapura, Aurangabad - 431 001,
MG Road Bengaluru	No. 5, M.G. Road, Bengaluru - 560 001
Jayanagar	No. 91, Prestige South End, South End Road, Opposite Surana College, Jayanagar, Bengaluru - 560 004
Chandigarh	SCO 4-5, Sector 8 C, Madhya Marg, Chandigarh - 160 009
Anna Salai	163, Anna Salai, Chennai - 600 002,
Alwarpet	50, C.P. Ramaswamy Road, 3rd Street, Abhiramapuram, Alwarpet, Chennai - 600 018,
Coimbatore	657, Tristar Towers, Avinashi Road, Coimbatore - 641 037,
DLF Capitol Point	Ground and 1st Floor, DLF Capitol Point, Baba Kharak Singh Marg, Connaught Place, New Delhi - 110 001,
Punjabi Bagh	27, Central Market, Sector II, Western Avenue Road, Punjabi Bagh West, Delhi - 110 026
Nehru Place	Ground Floor, International Trade Tower, Nehru Place, New Delhi - 110 019
South Extension	Level 1, Gurmehar, A-12, Ring Road, South Extension Part-I, New Delhi - 110 049,
Vasant Vihar	33, Basant lok, Vasant Vihar, Priya PVR Complex, New Delhi - 110 057,
Faridabad	24-27, Lower Ground Floor, Crown Ansal Plaza, Sector 15A, Mathura Road, Faridabad - 121 007,
Gurgaon	Ground Floor, DLF Square, M Block, Jacaranda Marg, DLF City, Phase II, Gurgaon - 122 002,
Hyderabad	Ground Floor, Queens Plaza, S.P. Road, Begumpet, Secunderabad - 500 003,
Serilingampally	Unit No. 1, Apurupa Silpi, Survey No. 124, Gachibowli Village, Serilingampally Mandal, Hyderabad, Ranga Reddy District - 500 032,
Jaipur	Bhagwati Bhawan, Ground Floor, Government Hostel Crossing, M I Road, Jaipur - 302 001,
Kochi	38/1581 Ravis Arcade, Padma Junction, M G Road, Ernakulam, Kochi - 682 035.,
Kanak	Kanak Building, 41, Chowringhee Road, Kolkata - 700 071,

Brabourne Road	9, Brabourne Road, Bombay Mutual Building, Ground Floor, Kolkata - 700 001,
Lucknow	17/1, Ashok Marg, Ground Floor, Lucknow - 226 001,
Thane	Ground Floor, Shop No. 2., Wing A, Lalani Residency, Survey No. 199/4, Village Kavesar, Opp. Suraj Water Park, Near Waghbil Naka, Ghodbunder Road, Thane (West) - 400 615
Fort	Bombay Mutual Building, 293, D.N. Road, Fort, Mumbai - 400 001
FIFC	Ground Floor, FIFC Building, G-Block, Plot no c-54 and C55, Bandra Kurla Complex, Bandra (East), Mumbai - 400 098
Vashi	Mahatma Phule Bhavan, Palm Beach Road Junction, Sector 17, Vashi, Navi Mumbai - 400 705
Bandra	322, West View Building, Linking Road, Khar (West), Mumbai - 400 052,
Times Square	Times Square IT Park, Wing "B", Unit No. 1, Andheri-Kurla Road, Marol Andheri (E), Mumbai - 400 059,
Palladium	Ground floor, Shop no.G9 & G10, Palladium, Phoenix Mills Compound, 462, Senapati Bapat Marg, Lower Parel, Mumbai -400013
Nagpur	Nexus Point, Shop No. 1, Opp. Vidhan Bhawan, Civil Lines, Nagpur - 440 001.
Nasik	Rushiraj Presidency, Opp. Bhosala Military School, 52, 53, D'Souza Colony, College Road, Nasik - 422 005,
Noida	Ground Floor, Som Datt Tower, K-2, Sector-18, Noida 201301.
Pune	Ground Floor, Onyx Tower, 37/3 Ghorpadi, Nr. Westin Hotel, North Koregaon Park Main Road, Pune - 411 001,
Surat	14 Adarsh Society, Opp. Kakadia Complex, Ghod Dod Road, Surat - 395 007,
Vadodara	Pelican Opp. Race Course Tower, Gotri Road, Vadodara - 390 007,