



### Terms and Conditions:

**Campaign Dates:** 00.00 hours on May 7, 2018 to June 31, 2019 (23:59 Hours) (hereinafter referred to as “Offer Period”)

#### **Details of the Offer:**

Citibank, N.A. (“Citibank/Citi”) and Ola are launching Offer (hereinafter referred to as “Offer”) for the above mentioned Offer Period. Details of the Offer extended to all individuals holding valid Citibank Credit cards (hereinafter referred as “Card”) issued in India, except Citi Corporate Credit cards (hereinafter referred to “Customers”) are detailed herein below.

Apply for a Citi Credit Card and get up to 15 Ola ride vouchers of Rs. 75\* each

- 2 rides vouchers on successful application
- 13 rides vouchers on a min. spend of Rs. 2000 within 30 days of card issuance
- 2500 Welcome reward points

The ride vouchers once used cannot be used again. In case the amount of the ride exceeds the voucher amount, the additional amount will need to be paid by the customer. Only one voucher can be used per ride.

#### Other Terms and Conditions

- To be eligible for this Offer, the participant has to be of 23 years of age or above and from one of the following locations – Delhi NCR, Mumbai, Bangalore, Chennai, Hyderabad, and Pune and also needs to furnish all the details required for a Citi Credit Card application either through giving all details to the Citi telecalling representative or through filling out the Citi Credit Card long lead form, a link for which will be sent for application via this campaign.
- The participant needs to apply with his/ her Ola registered mobile number for a Citi Credit Card for this campaign
- Following this, the document collection will be initiated from Citibank for processing the Citibank Credit Card application.
- An individual participant to this offer can be eligible for the reward only once.
- Once the customer is qualified as an eligible customer he/ she will be issued 2 Ola ride vouchers worth INR 75 each.  
These Ola Vouchers will be sent to the customer within the first 15 days of application, on a best effort basis
- Once the customer is issued a Citibank Credit Card through this campaign and he/ she spends a minimum INR 2000 with his/ her newly acquired Citi Credit Card within the first 30 days of acquisition, he/ she will be issued 13 Ola ride vouchers worth INR 75 each. The 13 Ola ride vouchers worth INR 75 each will be sent to the eligible customer within the first 10 days of the subsequent month on which he/ she spent the amount with his/ her newly acquired Citi Credit Card, to make him/ her eligible for the benefit.
- This is a limited period offer valid on online applications through the campaign channel between 00.00 hours on May 7, 2018 to June 31, 2019 (23:59 Hours) for Credit Card applications



- This Offer cannot be combined with any other offers and cannot be assigned/ transferred to any other person/ customer.
- The offer is applicable only on Citibank credit cards issued in India through this campaign.
  - Valid in Delhi NCR, Mumbai, Bangalore, Chennai, Hyderabad, and Pune for a month from the date of issuance
  - Voucher is applicable on Micro/Mini/Prime rides
  - Code must be applied on all rides to avail discount
  - Offer valid on a limited number of redemptions
  - Offer not valid on corporate rides
  - Offer not applicable in conjunction with Select Membership
  - Offer valid only for users receiving communication from Ola
  - Ola reserves the right to withdraw/modify the offers at its own discretion
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- This is an offer from Citibank only. By participating in this offer, entrants agree to be bound by the terms & conditions of this offer
- Citibank reserves the sole discretion to select the list of qualifying participants based on criteria set by Citibank only and the same shall be final and binding on the entrants. Issuance of Credit Card is solely the discretion of Citibank and based on internal criteria and processing. Citibank's decision in this regard shall be final.
- No further claims/communication/correspondence of any nature shall be entertained by Citibank in this regard
- Citibank reserves the right to disqualify any participant if it has reasonable grounds to believe that the participant has breached any of the terms and conditions of the offer
- Citibank is under no obligation to disclose or publish the identity of the participants for any reason whatsoever at any point of time
- Citibank reserves the right to extend or terminate this offer without prior notice. Citibank also reserves the right at any time, without prior notice, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- Nothing mentioned herein amounts to a commitment or representation from Citibank to conduct further such campaigns
- The offer cannot be combined with any other offer and cannot be transferred or assigned to any other person/customer
- All of Citibank's actions shall be on a best-efforts basis only
- Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to any person, directly or indirectly, by participating in this offer and Citibank shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Citibank shall in no way be liable if any Customer is unable to login to Ola due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other



entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

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- Citi is not making any commitment to make any offer beyond the Offer Period
- All other terms and conditions of the Cardmember Terms and Conditions shall continue to apply
- The sellers on Ola shall be responsible for the services purchased by a Customer.
- Acceptance of these terms is a prerequisite for participation in this Offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein.
- Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- Products offered under this Offer are subject to availability from the respective sellers of Ola and in no circumstances Ola shall be liable for non-availability of any of the services.
- The Terms and Conditions shall be governed by the laws of India. Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the Courts in Bangalore only.
- Nothing expressed or implied in this offer shall in any way waive or amend any of the applicable terms and conditions on Ola
- Under no circumstance will the services obtained during the Offer period be settled in cash.
- All government levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Customer as applicable at the time the respective Programs were offered
- Citi shall not be held liable for any reason, including but not limited to any delay or loss that may be caused in delivery of the services
- Customers are not bound in any way to participate in this offer. Any participation is voluntary and the Offer is being made purely on a best effort basis
- The above Offer is by way of a special offer for select Citi Credit Cards only and nothing contained herein shall prejudice or affect the terms and conditions of the card member terms and conditions. The terms of this Offer shall be in addition to and not in derogation of the terms contained in the card member terms and conditions. Payment of fees/service charges/all other amounts due from the Customer to Citi from usage of credit/ debit cards by the Customer under this Offer and/or otherwise will be governed by Citi Account Terms & Conditions, the Card member Terms and Conditions and the Most Important Terms & Conditions and the same may be viewed from the online portal <http://www.citi.com/india>.
- A customer without being required to do any further act, shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein. The above terms and conditions need to be read in conjunction with the Citi Card member Terms and Conditions.
- Any query regarding the offer will be entertained until 60 days from the campaign period. Post such period, Ola or Citibank will not entertain any correspondence or communication regarding this Program from any customers/persons.
- All liability with respect to the services purchased under this Offer lies with the respective seller and Ola and Citibank shall be in no way responsible for the same.



This product/service is offered by branches of Citibank, N.A. in India.

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