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Redemption of Reward Points towards Air Miles Transfer

Q1. How many airline miles do I get on normal spends on my card?

Card Type	Reward points earned (Points / Rs. Spent)	Those points, if transferred to Airline Miles
Citi PremierMiles Card	4 Miles / Rs.100	2 Airline Miles
Citi Rewards Card	1 Point / Rs.125	0.75 Airline Miles
IndianOil Citi Card	1 Point / Rs.150	0.75 Airline Miles
Citi Prestige Card	1 Point / Rs.100	4 Airline Miles
Citi Corporate Card	2 Points / Rs.125	1.32 Airline Miles

Q2. Which are the airlines or hotel partners where this facility is available? What is the conversion ratio?

Airline	Citi Rewards Card	IndianOil Citi Platinum/Titanium Card	Citi Corporate Card	Citi PremierMiles Card	Citi Prestige Card
Jet Airways	Yes 1 point=0.75 miles	Yes 1 point=0.75 miles	Yes 1 point=0.66 miles	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Air India	Yes 1 point=0.75 miles	Yes 1 point=0.75 miles	Yes 1 point=0.66 miles	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Etihad	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Thai Airways	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Cathay Pacific	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
British Airways	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Singapore Airlines	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Eva Air	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Malaysia Airlines	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Qatar Airways	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Taj InnerCircle Membership	No	No	No	Yes 10 points=1 TIC point	Yes 5 points =1 TIC point
InterContinental Hotel Group	No	No	No	Yes 1 point = 1 reward point	Yes 1 point=4 reward points
Flying Blue (Air France and KLM)	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Virgin Atlantic	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Qantas	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles
Turkish Airlines	No	No	No	Yes 1 point=0.5 miles	Yes 1 point=4 miles

Q3. How can I place a request?

You need to call up 24x7 CitiPhone to place a request.

Effective June 2018

Modified Date : 08-06-18

Q4. Is there minimum number of points required?

Airline	Citi Rewards Card	IndianOil Citi Platinum/Titanium Card	Citi Corporate Card	Citi PremierMiles Card	Citi Prestige Card
Jet Airways	250 points	250 points	250 points	100 points	250 points
Air India	100 points	100 points	100 points	100 points	250 points
Etihad Airlines	NA	NA	NA	100 points	250 points
British Airways	NA	NA	NA	100 points	250 points
Singapore Airlines	NA	NA	NA	100 points	250 points
Thai Airways	NA	NA	NA	100 points	250 points
Cathay Pacific	NA	NA	NA	100 points	250 points
Eva Air	NA	NA	NA	100 points	250 points
Malaysia Airlines	NA	NA	NA	100 points	250 points
Qatar Airways	NA	NA	NA	100 points	250 points
Taj InnerCircle Membership	NA	NA	NA	100 points	250 points
InterContinental Hotel Group	NA	NA	NA	100 points	250 points
Flying Blue (Air France and KLM)	NA	NA	NA	100 points	250 points
Virgin Atlantic	NA	NA	NA	100 points	250 points
Qantas	NA	NA	NA	100 points	250 points
Turkish Airlines	NA	NA	NA	100 points	250 points

Q5. How long will it take for the miles to reflect on my frequent flyer account/loyalty program?

Airline/ Loyalty Program	
Jet Airways	05 working days from the date of placing the request
Air India	03 working days from the date of placing the request
Etihad Airlines	14 working days from the date of placing the request
British Airways	05 working days from the date of placing the request
Singapore Airlines	05 working days from the date of placing the request
Thai Airways	14 working days from the date of placing the request
Cathay Pacific	05 working days from the date of placing the request
Eva Air	05 working days from the date of placing the request
Malaysia Airlines	05 working days from the date of placing the request
Qatar Airways	05 working days from the date of placing the request
Taj InnerCircle Membership	03 working days from the date of placing the request
InterContinental Hotel Group	05 working days from the date of placing the request
Flying Blue (Air France and KLM)	05 working days from the date of placing the request
Virgin Atlantic	05 working days from the date of placing the request
Qantas	05 working days from the date of placing the request
Turkish Airlines	05 working days from the date of placing the request

Please visit <http://www.online.citibank.co.in/portal/pdf/Rewards-Redemption.pdf> for applicable Terms & Conditions.