

**“Spend now to get an Amazon voucher of Rs. 500”  
Terms & Conditions**

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**Details of the Offer:**

- Cardmembers with cumulative spends of Rs.5,000 or more during 1<sup>st</sup> Aug – 31<sup>st</sup> Aug 2019 (“Offer Period”) using the select Citibank credit card issued in India who have been communicated by Citibank of the Offer via email/SMS/mobile app notification/browser notification from Citibank, N.A. (“Citibank/Citi”) will get an Amazon voucher of Rs. 500.

**Eligibility Criteria:**

- This Offer is valid for select set of Citibank credit card customers (“Customer/ Cardmember”) who have not made spends between Apr 15, 2019 and Jul 31, 2019 and have received the invitation to offer via email/SMS/mobile app notification/browser notification from Citibank, N.A. (“Citibank/Citi”).
- To avail the offer, customers from the above eligible segment, upon receipt of invitation to Offer vide e-mail/SMS/mobile app notification/browser notification on their registered e-mail id/Mobile number/Citi Mobile App/Web Browser are required to make cumulative spends of Rs. 5,000 or more on the select Citibank credit card during the Offer Period.
- Cardmember will be eligible for the Amazon voucher only if the select Citibank credit card account is active and continues to be in good standing and payment continues to reach Citibank on or before the payment due date.
- The Citibank credit card account based on which the Cardmember is receiving the Offer notification should be in open status as on the Offer fulfillment date. Cardmembers whose credit card account is closed at the time of fulfillment, will not be eligible for the Offer.
- The Offer is subject to all applicable laws and regulations. Participation constitutes Cardmember’s full and unconditional agreement to these Terms and Conditions and decisions of Citibank, which are final and binding in all matters related to the Offer.

**Qualification criteria:**

- Transactions that qualify as eligible will include all purchases done by the Cardmember during the Offer period using the Citibank credit card selected for this Offer. Only the transaction amount of eligible transactions will qualify as spend.
- Qualifying spend will exclude all EMIs pertaining to Loan on credit card, Balance conversion and Balance transfer programs, Dial an EMI and Merchant EMIs. Original purchase value of Dial an EMI and Merchant EMI will qualify, provided the transaction is done during the offer period. The words “Loan on Credit Card”, “Balance Conversion”, Balance Transfer Programs”, Dial an EMI” and “Merchant EMIs” shall have the same meaning as defined under the Citibank Cardmember Terms and Conditions and Most Important Terms and Conditions.
- Cash withdrawals, all types of fees and charges, standing instructions and Goods and Service Tax (GST) will not qualify as spend for this Offer.
- Qualifying spend amount will be calculated net of any reversal or refund that is credited to the Citi card account on or before the offer fulfillment date.
- Transactions that are raised as disputes with the merchant will not be considered eligible spend for the Offer.

- The date of the transaction will be considered based on the transaction date submitted by the Merchant Establishment / Association (i.e. Visa/ Mastercard). Citibank will not be responsible if Merchant Establishment submits the transaction date as different from the actual date when transaction was done.
- Citibank's decision in determining eligibility of a transaction and the spend amount shall be final, conclusive and binding on a Cardmember and will not be liable to disputes. Citibank shall not entertain any dispute in this regard.
- Transactions on add-on cards will be considered as transactions on the primary card. Transactions on add-on card will not be separately eligible for the Offer.
- Cumulative spend during the Offer Period will be calculated at card account level. In case more than one card of the Customer is selected for the Offer, the eligible spend on each card will qualify independently for the Offer.

#### **Communication to Qualifiers:**

- Cardmembers who qualify for the Offer will be sent an Amazon e-voucher of Rs. 500 on or before 31<sup>st</sup> Oct 2019 via email, SMS & Citibank Online notification. The time line provided for fulfillment of the Offer is only indicative of the expected period and may vary from the actual date of notification.
- The decision of Citibank would be considered final for eligibility of the Offer to the qualified Cardmembers. Citibank shall not entertain any dispute or communication in this regard. The Cardmember agrees that no claims pertaining to the qualification shall be raised against Citibank.

#### **Other Terms and Conditions**

- No promo code is needed to avail the Offer.
- This Offer is over and above the ongoing Citibank offers.
- The Amazon voucher under the Offer is final and no exchange or voucher expiry extension is permissible. There is no cash alternative. Redemption of the voucher shall be in accordance with Amazon terms and conditions available at [www.amazon.in](http://www.amazon.in). Citibank will not be responsible if the cardmember is not able to redeem the voucher.
- All other provisions of the Card member Terms and Conditions shall continue to apply.
- The Offer is valid only if the Customer's account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Acceptance of these terms is a prerequisite for participation in this Offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein.
- Citi holds the exclusive right at its sole discretion to refuse or deny the Offer to any Cardmember. The Cardmember shall become ineligible to participate in this Offer if his/her card is cancelled before the expiry of /during the Offer Period.
- Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by the Cardmember and/or billed to the account of the Cardmember.
- If the Offer and/or anything to be done by Citi or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citi or any other entity, including but not limited to, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government, or other causes of like or similar or other character beyond the control of Citi or the merchant, then Citi and/or the merchant shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences and on occurrence of such event, the Offer may be withdrawn at the discretion of Citi.

- The Terms and Conditions shall be governed by the laws of India. Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the Courts in Bangalore only.
- Nothing expressed or implied in this offer shall in any way waive or amend any of the applicable terms and conditions on Amazon.in
- Under no circumstances the goods purchased/ services obtained during the Offer period will be settled in cash.
- Citi shall not be held liable for any reason, including but not limited to any delay or loss that may be caused in delivery of the services.
- Citi shall not also be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a Cardmember, directly or indirectly, by use or non-use of products/services under the Offer
- Any person availing this Offer shall be deemed to have accepted these Terms and Conditions
- Citi reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/cancel or vary all of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw/cancel it altogether at its sole discretion and the same shall be binding on the Cardmember at all times.
- Cardmembers are not bound in any way to participate in this offer. Any participation is voluntary and the Offer is being made purely on a best effort basis
- Nothing herein amounts to a commitment by Citi to conduct further, similar or other offer.
- The above Offer is by way of a special offer for select Citibank Credit card only and nothing contained herein shall prejudice or affect the terms and conditions of the card member terms and conditions. The terms of this Offer shall be in addition to and not in derogation of the terms contained in the Citibank Account Terms & Conditions and Card member terms and conditions. Payment of fees/service charges/all other amounts due from the Customer to Citi from usage of credit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Account Terms & Conditions, the Card member Terms and Conditions and the Most Important Terms & Conditions and the complete account terms and conditions may be viewed from the online portal <http://www.citibank.com/india>.
- A Cardmember without being required to do any further act, shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein.

This product/service is offered by branches of Citibank, N.A. in India.

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