

Terms and Conditions

Citibank, N.A. (“Citibank”) and Pinnacle Connect LLC are launching offer (“Offer”) for the below Offer Period. Details of the Offer extended to all individuals who are Citigold and Citigold Private Clients maintaining minimum required NRV threshold, holding valid Citi Debit Card issued in India and holders of Citi Prestige and Ultima Credit Cards (“Customer”), are detailed herein below.

Offer Details and Terms

Offer is valid only on valid Citi debit card issued in India to Citigold and Citigold Private Client customer and Citi Prestige and ULtima credit card issued in India (collectively referred to as “Citibank card”)

Vurve Salon, Chennai

Offer: 15% discount

- Flat discount only on all haircut and facial services at **Vurve** (“Salon”)
- Customer can access <https://www.vurvesalon.com/salon-locator/> for all locations where the offer is valid.
- Customer can book the appointment by calling the Salon at + 91 9821035136.
- Appointment has to be booked 1 hour prior to availing the services.
- Customer can visit www.vurvesalon.com to access the service menu.
- Timings: 10 AM to 7 PM (subject to change basis government regulations).
- Customer must inform about availing this offer before start of service at Salon.
- Customer must make payment with their Citibank Card at the front desk of the Salon.
- The offer can be availed multiple times by the Customer within the offer validity period.
- There is no capping to the maximum discount that can be availed per transaction.
- Discount will be calculated on bill value excluding taxes.
- Offer cannot be clubbed with any other offer or discount program by the Salon and/or Citibank.
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- The offer will not be valid on special occasions as solely decided by the Salon.

Offer validity period: Till 28th Feb, 2021

Page 3, Hyderabad

Offer: 15% discount

- Flat discount on all services other than outdoor, home service and products at **Page 3** (“Salon”).
- Locations where offer is valid: Jubilee Hills, Hitech City – Hyderabad.
- Customer can book the appointment by calling the Salon at 9100693333 / 9121003333.
Appointment has to be booked 1 hour prior to availing the services.
- Timings: 10 AM to 7 PM (subject to change basis government regulations)

- Customer must inform about availing this offer before start of service at Salon.
- Customer must make payment with their Citibank Card at the front desk of the Salon.
- The offer can be availed multiple times by the Customer within the offer validity period.
- There is no capping to the maximum discount that can be availed per transaction.
- Discount will be calculated on bill value excluding taxes.
- Offer cannot be clubbed with any other offer or discount program by the Salon and/or Citibank.
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- The offer will not be valid on special occasions as solely decided by the Salon.

Offer validity period: Till 28th Feb, 2021

Additional Terms and Conditions

- This Offer is valid on Citi Debit Card and Citi Prestige and Citi Ultima Card (“Citibank Card”) issued in India. This does not include Corporate Cards.
- Add on cards will be treated as separate cards.
- Citigold and Citigold Private Clients maintaining required NRV threshold and holders of Citi Prestige and Citi Ultima Credit Card are eligible to avail this offer.
- This Offer can neither be combined with any other Citibank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer by the Merchant Salon providing the respective Offer.
- Citibank shall in no way be liable if any Customer is unable to login to Merchant/Salon website or contact the Merchant/Salon over phone/ WhatsApp due to incompatibility of device, internet usage plans, telecom network issue or any other reason whatsoever. The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services.
- Citibank is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the Offer on the products/services (shortly referred as “Claims”).
- In reference to any Claims under the Offer, it must be addressed in writing, by the Customers directly to Pinnacle Connect LLP and that Citibank shall not entertain any communication in this regard. Any

query/ contention/dispute raised by any Customer to Citibank shall be forwarded to Pinnacle Connect LLP, who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time

- No request for discount would be entertained later if the Customer doesn't avail the offer while making the payment.
- The Offer is valid only if the Customer's account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, Most important terms and conditions (MITC), Citibank Account Terms & Conditions and terms governing the use of Citibank credit/debit cards and/or Citibank website.

This product/service is offered by branches of Citibank, N.A. in India.

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