

Terms and Conditions

Citibank, N.A. ("Citibank") and Pinnacle Connect LLC are launching offer ("Offer") for the below Offer Period. Details of the Offer extended to all individuals who are Citigold and Citigold Private Clients maintaining minimum required NRV threshold, holding valid Citi Debit Card issued in India ("Customer"), are detailed herein below.

Offer Details and Terms

- Discount can vary between 10% - 20% on home delivery, depending on the Restaurant partner
- Delivery restrictions, minimum order value apply. Please read the below detailed conditions

J W Marriott, Juhu, Mumbai

Offer: 15% discount

Terms & conditions:

- Minimum order value: INR 1250 (excluding taxes)
- Customer can access the menu of J W Marriott, Sahar ('Restaurant) and place the order by calling Restaurant at 9004616506
- Timings: 9.00 AM to 9.00 PM (subject to change basis government regulations)
- Free delivery within 8 kms of radius from the Restaurant. Over and above the said distance, INR 250 + taxes delivery charges will be applicable
- Customers must make payment with their Citi Debit Card
- The offer can be availed multiple times by the Customer within the offer validity period
- There is no capping to the maximum discount that can be availed per transaction
- Discount will be calculated by Restaurant on bill value excluding taxes
- Offer cannot be clubbed with any other offer or discount program by the Restaurant and/or Citibank
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- The offer will not be valid on festive menus and special occasions as solely decided by the Restaurant

Offer Validity Period: 31st Mar, 2021

Conrad, Bengaluru

Offer: 15% discount

Terms & conditions:

- Minimum order value: INR 2000 (excluding taxes)

- Customer can access the menu of Conrad, Bengaluru ('Restaurant) and place the order by calling Restaurant at + 91 8884428234
- Timings: 11 AM to 11 PM (subject to change basis government regulations)
- Delivery within 8 kms of radius from the Restaurant
- Customer must make payment with their Citi Debit Card, by using the promo code CNBLRCITI
- The offer can be availed multiple times by the Customer within the offer validity period
- There is no capping to the maximum discount that can be availed per transaction
- Discount will be calculated by Restaurant on bill value excluding taxes
- Offer cannot be clubbed with any other offer or discount program by the Restaurant and/or Citibank
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- The offer will not be valid on festive menus and special occasions as solely decided by the Restaurant

Offer Validity period: Till 31st Jan, 2021

Renaissance, Ahmedabad

Offer: 20% discount

Terms & conditions:

- Minimum order value: INR 1200 (excluding taxes)
- Customer can visit <https://online.fliphtml5.com/ewrff/pvbo/> for accessing the menu of Renaissance, Ahmedabad (Restaurant)
- Customer can place the order by calling Restaurant at +91 7574847174
- Timings: 9 AM to 9 PM (subject to change basis government regulations)
- Free delivery within 7 kms of radius from the Restaurant
- Customer must make payment on the link shared with them by the restaurant with their Citi Debit Card
- The offer can be availed multiple times by the Customer within the offer validity period
- There is no capping to the maximum discount that can be availed per transaction
- Discount will be calculated by Restaurant on bill value excluding taxes
- Offer cannot be clubbed with any other offer or discount program by the Restaurant and/or Citibank
- This offer is non-transferable and cannot be used in conjunction with any other offer or promotion.
- The offer will not be valid on festive menus and special occasions as solely decided by the Restaurant

Offer Validity period: Till 28th Feb, 2021

Additional Terms and Conditions

- This Offer is valid on Citi Debit Card (“Eligible Card”) issued in India. This does not include Corporate Cards.
- Add on cards will be treated as separate cards.
- Citigold and Citigold Private Clients maintaining required NRV threshold are eligible to avail this offer.
- This Offer can neither be combined with any other Citibank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer by the Restaurant providing the respective Offer.
- Citibank shall in no way be liable if any Customer is unable to login to Restaurant website or contact over phone/ WhatsApp due to incompatibility of device, internet usage plans, telecom network issue or any other reason whatsoever. The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services.
- Citibank is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the Offer on the products/services (shortly referred as “Claims”).
- In reference to any Claims under the Offer, it must be addressed in writing, by the Customers directly to Pinnacle Connect LLP and that Citibank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Citibank shall be forwarded to Pinnacle Connect LLP, who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time
- No request for discount would be entertained later if the Customer doesn’t avail the offer by using respective promo codes and above mentioned terms of offer while placing the order and/ making the payment.
- The Offer is valid only if the Customer’s account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, Most important terms and conditions (MITC), Citibank Account T&Cs and terms governing the use of Citibank credit/debit cards and/or Citibank website.

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