

### Festive Offers 2020: Terms and Conditions

Offer extended to qualified Citigold and Citigold Private Client customers (“Customers”) on their Debit Card and Prestige/ Ultima Credit Card (“Eligible Card”) issued in India.

#### OFFER DETAILS AND TERMS:

Merchant	Channel	Offer	Validity	Coupon code	Terms and conditions
Sarita Handa	Online	Get 10% off on non-discounted items on Sarita Handa website <a href="https://saritahanda.com/">https://saritahanda.com/</a>	14-Oct-21	SHCITI10	<ol style="list-style-type: none"> <li>Any two offers running on our website can't be clubbed together</li> <li>If customer's cart has one discounted and one non discounted product, by applying the code customer will get 10% off only on non-discounted product in the cart and not on the discounted product</li> <li>No Returns/Cancellations unless there is a manufacturing defect. Customers can see more details pertaining to Merchant shipping/payment/returns &amp; cancellations policy here: <a href="https://saritahanda.com/web-store-policies#shipping-delivery">https://saritahanda.com/web-store-policies#shipping-delivery</a></li> </ol>
Noritake	Offline	Get 10% off at Noritake Stores in Bangalore and Chennai	14-Oct-21	LEGEND NORITAKE(LN)	<ol style="list-style-type: none"> <li>This offer cannot be clubbed together with any other offers in ongoing stores.</li> <li>The coupon code is for the customer: LEGEND NORITAKE(LN)</li> <li>10% will be provided to the eligible Citi card holders.</li> </ol>
Harman Kardon	Online	Get additional 10% off on a minimum spend of Rs.1999 at Harman Kardon website <a href="https://www.harmanaudio.in/">https://www.harmanaudio.in/</a>	14-Jan-21	CITI10HK	<ol style="list-style-type: none"> <li>Additional 10% Off on Products by Merchant.</li> <li>Applicable on a minimum transaction above Rs 1999.</li> <li>Coupon code will be valid till January 14, 2021.</li> <li>One Customer can use one offer coupon only.</li> <li>Offer cannot be clubbed with any other offer.</li> </ol>
JBL	Online	Get additional 10% off on a minimum spend of Rs.1999 at JBL website <a href="https://www.harmanaudio.in/">https://www.harmanaudio.in/</a>	14-Jan-21	JBLCITI10	<ol style="list-style-type: none"> <li>Additional 10% Off on Products by Merchant.</li> <li>Applicable on a minimum transaction above Rs 1999.</li> <li>Coupon code will be valid till January 14, 2021.</li> <li>One Customer can use one offer coupon only.</li> <li>Offer cannot be clubbed with any other offer.</li> </ol>

#### OFFER TERMS:

- Offer is valid only on Eligible Cards issued in India and must be presented at the billing counter to avail the offer before the bill is generated / used at the time of check-out.
- For any disputes regarding delivery, service, suitability, merchantability, availability or quality of any Offer and/or products/services under the Offer must be addressed in writing, by the customers directly to Viverati Interactive Marketing Private Limited on the email address support@poshvine.com. Citibank shall not entertain any communication in this regard.

#### ADDITIONAL TERMS AND CONDITIONS

- Offer extended to qualified Citigold and Citigold Private Client customers on their Debit Card and Prestige/ Ultima Credit Card (“Eligible Card”) issued in India.
- Add on cards will be treated as separate cards.
- Clients maintaining required NRV threshold are only eligible to avail this offer.
- In the event orders are fully cancelled (during & outside the Offer Period), the corresponding instant savings applicable on that order/transaction will not be granted.
- This Offer can neither be combined with any other Citibank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer by the Merchant providing the respective Offer.
- The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services.
- Citibank is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the Offer on the products/services (shortly referred as “Claims”).
- In reference to any Claims under the Offer, it must be addressed in writing, by the Customers directly to Viverati Interactive Marketing Private Limited and that Citibank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Citibank shall be forwarded to Viverati Interactive Marketing Private Limited who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time.
- The Offer is valid only if the Customer’s account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.

- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, Most important terms and conditions (MITC), Citibank Account T&Cs and terms governing the use of Citibank credit/debit cards and/or Citibank website

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