

Terms and Conditions

Eligibility:

1. To avail this Offer, customers of Citibank, N.A. (“Customers/ Clients”) will have to transact for a value of Rs. 10,000 or more in a month during the Offer period at any Taj, SeleQtions, Vivanta or The Gateway Hotel within India. The Offer is available on transactions made using Citigold World Debit Card/Citigold Private Client World Debit Card (“Card”) issued in India only.
2. Offer Period: Offer is valid till 23:59 hours on December 31st, 2020 on first come first served basis.
3. The Epicure membership and Taj InnerCircle Gold tier will be valid for 12 months from the date of issue of the card. The card will not be automatically renewed.
4. In case of existing Clients who may have an existing Epicure membership, the existing membership would be extended and the membership card with new validity would be sent across.

Offer:

The Epicure membership of Taj InnerCircle entitles the members the following benefits/privileges:

- A. Earn back 25% of dining and spa spends (net of taxes) in the form of Taj InnerCircle Points at all Participating Taj Hotels worldwide.
- B. First 3 dining transactions (post enrolment or renewal) will earn 2X (50%) Taj InnerCircle points
- C. Happy Hours at participating bars from 6:00 pm to 8:00 pm on any day of the week, for groups up to 10.
- D. Points Expiry: Points don’t expire for active members

Additionally, as part of the Taj InnerCircle Gold Tier, members will enjoy the following benefits:

- E. Enjoy 20 complimentary room upgrade vouchers to next level from room booked (up to standard suite) subject to availability at time of check-in, applicable for a stay of up to 5 days.
- F. Earn 7 points per INR 100 of eligible spends. Reward points can be redeemed against stays, dining and spa
- G. Early check-in and late check-out
- H. 15% discount on room redemption (redemption pre-booking required)
- I. Enjoy 2 Complimentary Taj Club rooms upgrade vouchers (upgrades subject to availability at the time of check-in. Applicable for a stay of up to 5 days. Transfers not included)

For more details, visit:

<https://www.tajinnercircle.com/en-in/epicure/>

**Terms and Conditions of the Offer may change from time to time as agreed by Citibank and Taj.

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- Add-on cards will be treated as separate cards.
- The Offer cannot be combined with any other offer and cannot be transferred or assigned to any other person/customer.
- The membership kit would be dispatched to the eligible Clients by Taj within 90 days from the month of eligible transaction.

- The Offer is valid exclusively for Citigold Private Client and Citigold customers holding a Citigold Private Client and Citigold World Debit Card (“Citi Debit Card”) issued in India respectively.
- Only clients maintaining the required NRV thresholds for their respective segment will be eligible for the Offer.
- The Offer fulfillment will be in the form of providing the membership. The standard Terms and Conditions associated with the Epicure membership listed on the below website will apply:
<https://tajinnercircle.tajhotels.com/rewardprogrammes/tajinnercircle/epicure/epicurelanding.html>
- Three attempts will be made to deliver the Taj kit to the Client. The Client would be tried to reach via email and phone in between every delivery attempt.
- In case of any loss of Card, the Client can call the Taj helpline to get the replacement card on the no 022 66014842. The Card will be replaced at no extra cost.
- Citibank is not making any commitment to make any offer beyond the Offer Period or to conduct further any similar or other offer.
- The terms & conditions pertaining to Epicure membership of Taj InnerCircle will be applicable

Other Terms & Conditions

- Citibank does not make any warranties or representation on the delivery, service, quality, quantity, merchantability, suitability or availability of the products or services included in this Offer.
- Citibank is NOT liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the offer on the products and services (shortly referred as “Claims”). In reference to any Claims, it must be addressed in writing by the Customer directly to the participating Merchant. Citibank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Citibank with respect to the above shall be forwarded to the participating Merchant and they shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time.
- Acceptance of these terms is a prerequisite for participation. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein.
- Citibank holds the exclusive right at its sole discretion to refuse or deny the Offer to any Customer. The Customer shall become ineligible to participate in this Offer if his/her card is cancelled before the expiry of /during the Offer Period.
- Citibank is not making any commitment to make any offer beyond the Offer Period.
- All other terms and conditions of the Card member Terms and Conditions shall continue to apply.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government, or other causes of like or similar or other character beyond the control of Citibank or the merchant, then Citibank and/or the merchant shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences and on occurrence of such event, the Offer maybe withdrawn at the discretion of Citibank.
- All applicable taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer as applicable at the time the respective programs were offered.
- Citibank reserves the right to modify or change any of the terms and conditions applicable to the Offers at any time with/without prior notice to the Customer.
- Citibank shall not also be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to a Customer, directly or indirectly, by use or non-use of products/services under the Offer.
- Citibank reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/cancel or vary all of these terms and conditions or to replace, wholly or in part,

this Offer by another offer, whether similar to this offer or not, or to extend or withdraw/cancel it altogether at its sole discretion and the same shall be binding on the Cardholder at all times.

- Nothing herein amounts to a commitment by Citibank to conduct further, similar or other offer.
- The above Offer is by way of a special offer for select Citibank Debit Cardholders only and shall be read in conjunction Citibank Account Terms and Conditions. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of Cards by the Customer under this Offer and/or otherwise will be governed by Citibank Account Terms & Conditions which are available in the online portal <http://www.citibank.com/india>.
- A Card holder without being required to do any further act, shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein.
- The terms & conditions shall be governed by the Laws of India.
- Any disputes arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai only, irrespective of whether Courts in other areas have concurrent or similar jurisdiction.
- The Offer cannot be combined with any other offer and cannot be transferred or assigned to any other person/customer.

This product/service is offered by branches of Citibank, N.A. in India.

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