

## **Terms and Conditions**

**Campaign Date:** Valid till 23:59 hours on 31<sup>st</sup> March, 2021 (hereinafter referred to as “Offer Period”)

### **Details of the Offer:**

Citibank N.A. (“Citibank”) and Flemingo Duty Free Shop Pvt. Ltd. are launching an Offer (hereinafter referred to as “Offer”) for the offer period. Details of the Offer extended to all individuals who are holders of valid Citi credit and debit cards issued in India (hereinafter referred to “Customer”) are listed as under. However, the Offer is not valid on Citibank Corporate Credit Cards:

### **“Offer”:**

#### **10% Cashback at Duty Free Stores:**

1. 10% Cashback with Citi Credit and Debit cards issued in India on transactions at Duty Free stores in Chatrapati Shivaji International Airport (Terminal 2) in Mumbai (Mumbai DFS), Duty Free stores in Netaji Subhas Chandra Bose International Airport in Kolkata (Go DFS) and Chennai International Airport in Duty Free stores in Chennai (Go DFS).
2. Offer is applicable on minimum transaction of Rs 5000. Maximum cashback applicable per transaction is Rs 1500.

#### **15% Cashback at Pre-Order in Duty Free Stores:**

1. 15% Cashback with Citi Credit and Debit cards issued in India on pre-order transactions at Duty Free stores in Chatrapati Shivaji International Airport (Terminal 2) in Mumbai (Mumbai DFS), Duty Free stores in Netaji Subhas Chandra Bose International Airport in Kolkata (Go DFS) and Chennai International Airport in Duty Free stores in Chennai (Go DFS).
2. Offer is applicable on minimum transaction of Rs 5000. Maximum cashback applicable per transaction is Rs 1500.

#### **15% Cashback at Luxury & Fashion Stores:**

1. 15% Cashback with Citi Credit and Debit cards issued in India on transactions at select luxury & fashion stores in Chatrapati Shivaji International Airport (Terminal 2) in Mumbai, Kempegowda International Airport(Terminal 1), Bengaluru and Indira Gandhi International Airport (Terminal 3), Delhi.
2. Offer is applicable on minimum transaction of Rs 5000.

### **Offer Terms and Conditions:**

- The Offer is applicable on all Citi Credit & Debit cards issued in India except Citi Corporate Cards.
- The Offer is applicable on all valid transactions during the offer period.
- For cashback at select luxury and fashion stores, there is no capping on maximum cashback per transaction or per card. Please [click here](#) for list of select stores.
- Cash back shall be credited on or before 90 business days from the date of transaction on a best effort basis to all open and active card members’ account. The timeline provided for effecting credit of the cashback is only indicative of expected period and may vary from the actual date of credit.
- Add on cards will be treated as separate cards.
- This Offer cannot be combined with any other Citi offer.

- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Cash back will not be applicable for a transaction where a refund is processed. The refund amount will be equal to card swipe amount and not the invoice amount.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer under the respective Offer.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the products under the Offer must be addressed in writing, by the Customers directly to DFS India and that Citibank shall not entertain any communication in this regard.
- The Offer is valid only if the Customer's account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use or suitability or effectiveness of the products.
- Citibank reserves the right to, at any stage and at its discretion, modify/change or alter the terms of the Offer during the Term, without assigning any reasons thereof.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date.
- Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the Offer or the acceptance, decline, non-receipt, suitability, quality.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- The terms & conditions of the Offer shall be in addition to & not in substitution/derogation to the rules & regulations governing the use of the Citibank card and/or the Citibank websites as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Card member terms and conditions. Customer can view the Citibank Card member terms and conditions as well as the complete terms and conditions on the online portal <http://www.citibank.com/india>.
- The above Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, MITC and conditions as applicable to Citibank credit. Citibank reserves the right to, without liability or prejudice to any of its other rights, at any time, without previous notice and from time to time, withdraw/suspend/amend/cancel or amend/modify/vary any of the terms & conditions of this Offer, without assigning any reasons therefore.
- All of Citibank's actions shall be on a best-efforts basis only.

- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein.
- This product/service is offered by branches of Citibank NA in India.
- Any query regarding the offer will be entertained till 31st March, 2021. Post such date, Clarks or Citibank will not entertain any correspondence or communication regarding this Program from any customers/persons.

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#### Store List

Store Name	Store Location
Michael Kors	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Sunglass Store	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Apparels	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Fashion Watches	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Swarovski	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Samsonite	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Tumi	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Longchamp	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Mont Blanc	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Paul & Shark	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Swiss Watches	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Hugo Boss	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
The Indian Store	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Electronics & Accessory	Chatrapati Shivaji International Airport (Terminal 2), Mumbai
Coach	Indira Gandhi International Airport (Terminal 3), Delhi
Watches	Indira Gandhi International Airport (Terminal 3), Delhi
Luggage	Indira Gandhi International Airport (Terminal 3), Delhi