

Citi India consumer banking customers are now served by Axis Bank. Citi India has transferred ownership of its consumer banking business to Axis Bank (registration number L65110GJ1993PLC020769). Consumer banking customers can continue to use all existing Citi products and/or services, branches, ATMs, internet banking and Citi Mobile® App as usual. Axis Bank is the provider of Citi branded consumer banking products in India temporarily and Citi India is providing certain services in respect of those products. The trademarks “Citi”, “Citibank”, “Citigroup”, the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Axis Bank from Citigroup Inc. and related group entities.



Terms and Conditions

Campaign Date: From 00:00 hours on 1st January 2023 till 23:59 hours on 28th February, 2023 (hereinafter referred to as “Offer Period”).

Offered By: Booking.com

Details of the Offer:

Citibank, N.A. (“Citibank”) and Booking.com are launching an Offer (hereinafter referred to as “Offer”) for the above Offer period. Details of the Offer extended to all individuals who are holders of valid Citibank Visa/MasterCard credit cards and debit cards issued in India (hereinafter referred to “Customer”) “Eligible Card”) are listed as under. However, the Offer is not valid on Citibank Corporate Credit Cards and Paytm First Credit Cards during the Term.

Offer:

- 10% cashback on hotel bookings done on www.booking.com/citiin
- Offer is valid for bookings done till 23:59 hours IST on 28th February, 2023

How to avail the offer:

This Offer is available on all Citi Visa/MasterCard Credit cards and Debit cards for such cards issued in India only (“Eligible Card”) except Citibank Corporate Card and Paytm First Credit Cards during the term.

To be eligible for the cashback promo, visit www.booking.com/citiin and follow these steps:

1. Log in or register to Booking.com by accepting the available Terms and Conditions of Booking.com
2. Browse for the accommodation and travel dates and select the property you want to book
3. Enter your details
4. On the reservation page, enter the Eligible Card for the cashback, and make sure not to untick the consent box so that Booking.com can share the credit card/debit card information with the payment processor to receive the cash back. However, this offer will not be valid if the property selected does not accept credit card/debit card payment.
5. Booking confirmation will be sent to the email used for the reservation.
6. Pay for accommodation using “Eligible Card” on www.booking.com/citiin or directly at the hotel.

Booking.com Terms and Conditions:

- This Offer is available on all Citi Visa/MasterCard Credit cards and Debit cards issued in India only; except Citibank Corporate Card and Paytm First Credit Cards during the Term. Add on cards will be treated as separate cards.
- Cashback is only available for bookings made through www.booking.com/citiin. Bookings made directly through Booking.com's website (www.booking.com) and Booking.com App will not qualify for the offer.

- The Customers are required to accept the standard terms and conditions available in <https://www.booking.com/content/terms.html> of Booking.com for obtaining any product/services.
- Customers are required to present their Eligible card used for booking upon arrival at the hotel.
- Cashback is only applicable for room charges. Other fees and charges, including but not limited to local government taxes, service charges, food & beverage or room service charges will not be eligible for Cashback.
- Prepaid hotel bookings will not qualify for this promotion.
- Booking.com will at its sole discretion determine if the bookings are eligible for Cashback. Cashback will be credited by Booking.com to the Eligible Card account of the Customer that was used for the booking within 65 calendar days upon completion of hotel stay. In the event that "Eligible Card" is subsequently close, lost or blocked, Booking.com will not be able to credit the Cashback.
- For avoidance of doubt, properties that only accept cash as mode of payment will not be eligible for Cashback.
- Cashback will be calculated based on original booking value in Euros and will be credited in Euros; subject to Forex charges. Should any amendments be made post booking, Cash back would be adjusted accordingly and will be calculated based on the latest materialized transaction value. Cashback is nontransferable and cannot be refunded as Cash from the account of Eligible Cards.
- This Offer is not valid in conjunction with other promotions, vouchers and/or offers, unless otherwise stated.
- Booking.com and Citibank reserve the right to suspend, cancel or modify the promotion and terms & conditions at any time without prior notice.
- Booking.com reserves the right to require payment of fees or charges for any services offered by Booking.com. Customer shall pay all applicable fees or charges, as described on the website in connection with such services selected by them. Booking.com reserves the right to change its price list for fees or charges at any time, upon notice to Customer, which may be sent to Customer by email or posted on this website. Customers' use (or continued use) of the services offered by Booking.com following such notification constitutes their acceptance of any new or revised fees or charges.
- For any questions, please contact Booking.com: <https://www.booking.com/content/offices.html>
- In case of any dispute, the decision of Booking.com and Citibank should be final.

Citibank Terms and Conditions:

- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products/services made available to the Customer by Booking.com under the respective Offer.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the products under the Offer must be addressed in writing, by the Customers directly to Booking.com and that Citibank shall not entertain any communication in this regard.

- Citibank shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered, to the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use or suitability or effectiveness of the products.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality made available to the Customers under the Offer on the products/services under the Offer must be addressed in writing, by the Customer directly to the participating Merchant/ Booking.com. Citibank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Citibank shall be forwarded to the Booking.com/ Merchant. Booking.com/ Merchant shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time as per its terms and conditions.
- Citibank and Booking.com reserves the right to extend or terminate this Offer without prior notice. Citibank also reserves the right at any time, without prior notice, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to withdraw it altogether.
- These terms and conditions of the Offer shall be in addition to and not in substitution/derogation to the terms governing the use of the Citibank Credit Card, Citibank Debit Card and/or the Citibank websites or the specific terms and conditions applicable to the Offer as stated above. Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit cards/debit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Terms & Conditions and the Card member Terms and Conditions.
- Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- Acceptance of these terms is a prerequisite for participation in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein.
- The Customer shall become ineligible to participate in this Offer if his/her card is cancelled before the expiry of /during the Offer Period
- A Customer without being required to do any further act, shall be deemed to have read, understood and unconditionally accepted the terms and conditions herein. The above terms and conditions need to be read in conjunction with the Citibank Card member Terms & Conditions. Customer can view the Citibank Card member Terms and Conditions, Most Important Terms & Conditions as well as the complete banking terms and conditions on the online portal <http://www.citibank.com/india>.
- The Offer can neither be combined with any other offer nor be assigned or transferred to any other person/ customer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Any query regarding the offer will be entertained till 31st May 2023. Post such date, Booking.com or Citibank will not entertain any correspondence or communication regarding this Program from any customers/persons.

All of Citibank's actions shall be on a best-efforts basis only.

The above Terms and Conditions shall be governed by the laws of India. Any dispute relating to Eligible Cards arising out of this offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.

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