

Citibank, N.A. ("**Citibank**") and ITC Hotels are launching offer ("**Offer**") for the below Offer Period. Details of the Offer extended to all individuals holding valid Citibank Credit and Debit Cards except Corporate Cards ("**Cards**") issued in India ("**Customers**") are detailed herein below.

Offer Period:

From 00:00 hours on 15th July 2022 till 23:59 hours on 15th August 2022 ("**Offer Period**")

Terms of offer:

- 15% instant savings on Food delivery for orders settled/payment done through Citi Debit and Credit cards through the ITC Hotels App.
- 15% instant savings on dining at participating restaurants by showing the ITC Hotels App on the mobile device and settling/ making payment with their Citi Debit and Credit Cards.

Cardholders to follow the below recommended process to avail the offer:

For Food Delivery:

- Download the ITC Hotels App and enter coupon code CITI15
- This code will be visible to all the guests on the App
- Guest applies this code, post adding to the cart and proceeds to make payment.
- Once directed to the payment gateway (CC Avenue) , the system will understand that this coupon is applicable to Citi Debit and Credit cards only.
- The discounted amount will then be enabled
- No points can be earned on any Loyalty programs
- The promo code can be used multiple times with no minimum order value
- Delivery charges applicable as per standard terms and conditions
- All terms and conditions applicable for delivery through the ITC Hotels App are applicable

For Dining :

- Download the ITC Hotels App
- Request a table reservation through the App or Show the App at the restaurant or call the restaurant for a prior booking
- Avail a 15% instant savings at the time of dining on showing the App on the mobile device and settling through Citi Credit and Debit Card.
- Customers who walk-in without a prior reservation will not be able to avail the offer

List of Restaurants

City Name	Hotel Name	Restaurant Name
New Delhi	ITC Maurya	The Pavilion
	ITC Maurya	Ottimo
	ITC Maurya	Golf Bar
	Sheraton, New Delhi	Yi Jing
	Sheraton, New Delhi	Delhi Pavilion
	Sheraton, New Delhi	Lounge Bar
	ITC Grand Bharat	Aravalli Pavilion
	WH Dwarka	Pavilion 75
Mumbai	ITC Grand Maratha	Peshwa Pavilion
	ITC Grand Maratha	Dum Pukht
	ITC Grand Maratha	Dakshin Coastal
	ITC Grand Maratha	Pan Asian
	ITC Grand Maratha	Bombay High
	ITC Grand Central	Frederick's Lounge
	ITC Grand Central	Dublin Bar
	ITC Grand Central	Shanghai Club
	ITC Grand Central	Hornby's Pavilion
	ITC Grand Central	Kebabs & Kurries
Chennai	ITC Grand Chola	Madras Pavilion
	WH Chennai , Cathedral Road	Welcomcafe Marina
	WH Chennai , Cathedral Road	Earthen Oven
	WH Chennai , Cathedral Road	Durrants Bar.
Hyderabad	ITC Kohenur	Ottimo
	ITC Kohenur	Golconda Pavilion
	ITC Kakatiya	Deccan Pavilion
	ITC Kakatiya	Dakshin
	ITC Kakatiya	Kebabs & Kurries
	ITC Kakatiya	Marco Polo Bar
Bengaluru	ITC Gardenia	Edo
	ITC Gardenia	Ottimo
	ITC Windsor	Raj Pavilion
	WH Bengaluru	Mahjong Room
Kolkata	ITC Royal Bengal & ITC Sonar	Skypoint
	ITC Royal Bengal & ITC Sonar	Grand Market Pavilion
	ITC Royal Bengal & ITC Sonar	Royal Vega
	ITC Royal Bengal & ITC Sonar	Ottimo
	ITC Royal Bengal & ITC Sonar	Pan Asian
	ITC Royal Bengal & ITC Sonar	Dumpukht
	ITC Royal Bengal & ITC Sonar	Fabelle
Goa	ITC Grand Goa	Village Square
Agra	ITC Mughal	Taj Bano
Jaipur	ITC Rajputana	Jaipur Pavilion
	ITC Rajputana	Sheesh Mahal Bar
Guntur	WH Guntur	Peshawari
	WH Guntur	Swizzle
	WH Guntur	Welcomcafe
Amritsar	WH Amritsar	Welcomcafe
	WH Amritsar	Swizzle
	WH Amritsar	Phulkari
Bhubaneswar	WH Bhubaneswar	Peshawari
	WH Bhubaneswar	Welcomcafe
Coimbatore	WH Coimbatore	Welcomcafe Kovai
Mahabalipuram	WH Kences Palm	Welcomcafe Riva
Aurangabad	WH Aurangabad	Madhuban
	WH Aurangabad	Sholla
	WH Aurangabad	Madhushala Bar
Vadodra	WH Vadodra	Welcomcafe` Cambay
	WH Vadodra	Peshawri

Offer Terms and Conditions:

- Offer is only valid for customers who make a prior reservation at the select restaurants (as per list above) through the phone/ITC Hotels App.
- Customers who walk-in without a prior reservation will not be able to avail the offer
- This offer is only applicable for Citi Debit and Credit cardholders who have downloaded the ITC App.
- The offer cannot be used in conjunction with any other ongoing offer/promotion being run by ITC Hotels.
- Offer is valid only during operational hours. The offer is subject to availability at the time of reservation and can be availed only if the guest has downloaded the ITC App in his device.
- All extras to be charged at prevailing rates at the respective restaurant and to be settled only with the Citi Debit and Credit cards.
- This offer will not be valid on special event[s]/ festive dates or black-out dates. Kindly check with the hotel at the time of making table reservation[s].
- All costs are in INR
- ITC Limited reserves the right to add, modify, amend, withdraw and/or delete any of the benefits, privileges, rules, terms & conditions, participating hotels and any or all aspects of the certificate in whole or part, without assigning any reason, without prior notice and without any liability.
- Blackout dates apply.
- Offer is valid on single bill/invoice for dining at select restaurants of ITC Hotels by a customer. Customer is eligible to receive instant savings on dining experience during the offer period
- Offer can be availed at participating outlets only
- Reservations are subject to availability. ITC Hotels do not guarantee reservations.
- Transactions have to be made at the select dining restaurants at ITC Hotels only as per list shared below. Transactions settled at the reception or any other hotel area will not be eligible to receive the cashback. It is only available for non-resident guests (not applicable for In-house resident guests). Offer is not valid on 'room service' facility at the ITC Hotels.
- 100% payment shall be made at the time of settlement of the invoice by the guest at participating ITC Hotels.
- This Offer is available to all Citi Credit and Debit cards issued in India except Corporate Card. Add on cards will be treated as separate cards. However only one card can be used for settlement on a single invoice. Two cards cannot be clubbed to settle a single invoice.
- This Offer can neither be combined with any other Citibank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Citibank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer by ITC Hotels under the respective Offer.
- The Customers shall not hold Citibank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services .

- Customers are required to comply with all internal guidelines, rules and regulations of ITC while availing the Offer. Citibank is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality of hotel/ food/ services made available to the Customers under the Offer by ITC on the products/services (shortly referred as “**Claims**”). Such claims must be addressed in writing to ITC directly. Citibank shall not entertain any such request. All card related issues/ cashback and payment related issues to be raised to Citibank.
- The Offer is valid only if the Customer’s account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Citibank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank or the other entity/ies, then Citibank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Citibank shall in no way be liable if any Customer is unable to login to ITC Hotels app due to incompatibility of device, internet usage plans, or any other reason whatsoever
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, Most important terms and conditions (MITC), Citibank Account T&Cs and terms governing the use of Citibank credit/debit cards and/or Citibank website.
- Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit/debit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Account Terms & Conditions, the Card member Terms and Conditions and MITC. Customer can also view the complete terms and conditions on the online portal <http://www.citibank.com/india>.
- Any query regarding the offer will be entertained till 15th Nov, 2022 Post such date, ITC Hotels or Citibank will not entertain any correspondence or communication regarding this Program from any customers/persons.



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