

BookMyshow World Debit Card Offer

Terms & Conditions:

Citibank, N.A. (“**Citibank**”) and Big Tree are launching offer (“**Offer**”) for the below Offer Period. Details of the Offer extended to all individuals holding valid Citibank World Debit Card (“**Cards**”) issued in India (“**Customers**”) are detailed herein below.

Offer Period:

Till 31st December 2021 (“**Offer Period**”)

Details of the Offer: Offer 1 – Movie Offer

Offer Construct: Buy 1 ticket, get 1 ticket free on Citigold and Citigold Private Client World Debit Card and Citi Priority Debit Card

Minimum of two tickets have to be booked under the offer

Only one free ticket to be allowed per transaction in a day

Card Type	Maximum free tickets in a month	Maximum price of free ticket to avail offer
Citigold Private Client World Debit card	6	650
Citigold World Debit card	6	500
Citi Priority	2	350

Genre: Movie tickets

Offer 2 – Non Movie Offer

Offer Construct: Buy 1 ticket, get 1 ticket free on Citigold and Citigold Private Client World Debit Card

Minimum of two tickets have to be booked under the offer

Only one free ticket to be allowed per transaction in a day

Card Type	Maximum free tickets in a month	Maximum price of free ticket to avail offer
Citigold Private Client World Debit card	4	1000
Citigold World Debit card	4	1000

Genre: Non movie tickets (Concerts, plays, sport events)

Other Terms and Conditions

- This Offer is valid exclusively on all Citibank World Debit Card
- Add on cards will be treated as separate cards.
- This offer is valid only for users coming directly to the BookMyShow website or BookMyShow mobile app and not via individual cinema sites
- In the event orders are fully cancelled (during & outside the Offer Period), the corresponding instant savings applicable on that order/transaction will not be granted.
- The Offer fulfillment will be in the form of instant savings.
- To avail this offer, Customers will have to make the payment with their eligible Citi World Debit Cards only as mentioned above.
- The Offer is applicable only on eligible categories as mentioned above.
- The Offer cannot be combined with any other offer and cannot be transferred or assigned to any other person/customer. In addition to the above, this offer on the website is also subject to Big Tree general Terms of Use. Kindly refer to Big Tree (BookMyShow) Terms & Conditions on the homepage
- The cardholder shall be required to give personal information and card details online for the tickets purchased on BookMyShow.com
- In case of any disputes, Bigtree's decision will be final
- In case you have applied for the discount but the transaction doesn't go through for some reason, kindly wait for 20 minutes before trying to avail the discount again
- The customer will have to pay internet handling fee as levied on each ticket
- On one transaction customer can avail only one free ticket. Only one transaction to be allowed in a day
- The current purchase process at www.bookmyshow.com will remain unchanged till the stage where the eligible card number is provided. After this stage the website will recognize the eligible card, reduce the bill amount and inform the transacting eligible cardholder accordingly
- The offer cannot be combined with any other offer / discounts / promotions at the theatres
- Tickets are subject to availability at the cinema
- The number of free tickets available daily are limited and customers can avail this offer on a First Come First Serve basis
- Tickets once bought online, shall be considered sold and cannot be cancelled, refunded or exchanged
- Once the booking is committed, the confirmation mail/SMS received from BookMyShow needs to be exchanged with the ticket available at the theater
- This Offer can neither be combined with any other Citibank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Citibank/Big Tree holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality of the products made available to Customer by BigTree under the respective Offer.
- The Customers shall not hold Citibank/Big Tree, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services .
- Citibank/Big Tree is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the Offer on the products/services (shortly referred as “**Claims**”).
- In reference to any Claims under the Offer, it must be addressed in writing, by the Customers directly to BigTree and that Citibank shall not entertain any communication in this regard. Any query/

contention/dispute raised by any Customer to Citibank shall be forwarded to the BigTree who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time.

- The Offer is valid only if the Customer's account continues to be in good standing and payment continues to reach Citibank before the payment due date.
- Citibank and BigTree reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Citibank/Big Tree to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Citibank/Big Tree to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Citibank/Big Tree or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Citibank/Big Tree or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Citibank/Big Tree or the other entity/ies, then Citibank /Big Tree and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Citibank shall in no way be liable if any Customer is unable to login to BookMyShow due to incompatibility of device, internet usage plans, or any other reason whatsoever
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Citibank Card member Terms & Conditions, Most important terms and conditions (MITC), Citibank Account T&Cs and terms governing the use of Citibank credit/debit cards and/or Citibank website.
- Payment of fees/service charges/all other amounts due from the Customer to Citibank from usage of credit/debit cards by the Customer under this Offer and/or otherwise will be governed by Citibank Account Terms & Conditions, the Card member Terms and Conditions and MITC. Customer can also view the complete terms and conditions on the online portal <http://www.citibank.com/india>.
- Any query regarding the offer will be entertained till 31st December, 2021. Post such date, BookMyShow or Citibank will not entertain any correspondence or communication regarding this Program from any customers/persons.

This product/service is offered by branches of Citibank, N.A. in India.

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