

## Prestige Mastercard Credit Card Airport Lounge Program

### List of Participating lounges:

S. No	City	Lounge	Terminal	Terminal Type
1	Ahmedabad	The Lounge	Terminal 1	Domestic
2	Ahmedabad	The Lounge	Terminal 2	International
3	Amritsar	Primus Lounge	Terminal 1	Domestic
4	Bangalore	BLR Domestic Lounge	Terminal 1	Domestic
5	Bhubaneshwar	Bird Lounge	Terminal 1	Domestic
6	Calicut	Bird Lounge	Terminal 1	International
7	Chandigarh	Primus Lounge	Main Terminal	Domestic
8	Chandigarh	Primus Lounge	Main Terminal	International
9	Chennai	Travel Club Lounge A	Terminal 1	Domestic
10	Chennai	Travel Club Lounge B	Terminal 1	Domestic
11	Chennai	Travel Club Lounge	Terminal 3	International
12	Chennai	Travel Club Lounge Extn	Terminal 3	International
13	Chennai	Travel Club Lounge	Terminal 4	International
14	Coimbatore	Blackberry Lounge	Terminal 1	Domestic
15	Dehradun	Bird Lounge	Terminal 1	Domestic
16	Goa	Good Times Lounge And Bar	Terminal 1	Domestic
17	Hyderabad	Encalm Lounge	Terminal 1	Domestic
18	Hyderabad	Encalm Lounge	Terminal 1	International
19	Indore	Primus Lounge	Terminal 1	Domestic
20	Jaipur	Primus Lounge	Terminal 1	Domestic
21	Kannur	Pearl Lounge	Domestic Terminal	Domestic
22	Kannur	Pearl Lounge	International Terminal	International
23	Kochi	Earth Lounge	Terminal 1	Domestic
24	Kochi	Earth Lounge	Terminal 3	International
25	Kolkata	Travel Club Lounge	Terminal 1	Domestic
26	Kolkata	Travel Club Lounge	Terminal 2	International
27	Lucknow	The Lounge	Terminal 2	Domestic
28	Madurai	Primus Lounge	Terminal 1	Domestic
29	Mumbai	Travel Club Lounge	Terminal 1c	Domestic
30	Mumbai	Adani Lounge	Terminal 2	Domestic
31	Mumbai	Oasis Lounge	Terminal 1B	Domestic
32	Mumbai	Loyalty Lounge	Terminal 2	International
33	Nagpur	Mandarin Lounge	Terminal 1	Domestic
34	New Delhi	Encalm Lounge	Terminal 1	Domestic
35	New Delhi	Encalm Lounge	Terminal 3	Domestic
36	New Delhi	Encalm Lounge	Terminal 3	International
37	New Delhi	Encalm Lounge	Terminal 2	Domestic
38	Patna	Zesto Executive Lounge	Terminal 1	Domestic
39	Pune	Earth Lounge	Terminal 1	Domestic

40	Srinagar	Paahun- The Executive Lounge	Terminal 1	Domestic
41	Trivandrum	The Lounge	Main Terminal	International
42	Vadodara	Premium Lounge	Main Terminal	Domestic
43	Varanasi	Take Off Bar	Main Terminal	Domestic

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**TERMINOLOGY:**

“Eligible Card” under the Program means Prestige Mastercard World Elite Credit Card.

“Eligible Cardholder” means a holder of an Eligible Credit Card.

“The Bank” means ‘Axis Bank’

“Participating Airport Lounges” means the list of airport lounges that participate in the Program as shown above.

#### **RULES OF ACCESS UNDER THE PROGRAM**

- The Program is valid till 31<sup>st</sup> August 2025.
- Eligible Cardholders will be allowed access to all Participating Airport Lounges under the Program. A transaction of INR 25 will be made on the Eligible Card for accessing the airport lounge. The fee will be reversed on the cardmember’s credit card.
- The customer will be denied the complimentary entry if the Card authentication fails upon this swipe.
- The offer is non-transferable, non-negotiable and cannot be encashed.
- Without prejudice to the foregoing paragraphs, complimentary entry may be restricted or unavailable:
  - If The Bank withdraws either the program or any Participating Airport Lounge for any reason at its sole and absolute discretion; or
  - The Bank makes no guarantee that any privileges, benefits, or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to the Eligible Cardholder and The Bank cannot be held liable for the same. Specifically, the complimentary lounge access to customer(s) may be suspended if the validation system at the Participating Airport Lounge is unable to swipe and authorize the customers’ card due to any system malfunction or connectivity issues.
- All accompanying children (where permitted) will be subject to the full guest fee (as per the discretion of the Participating Airport Lounge) unless otherwise stated.
- Please note that additional charge may occur for meal/food/drink items (especially, Alcoholic Drinks) as well as for services like Nap, Massage Service and Spa as per the discretion of the Participating Airport Lounge.
- Participating Airport Lounge staff are responsible for ensuring that all Eligible Cardholders who are using the lounge under the Program swipe their card (with a nominal swipe fee of INR 25), and will record the usage by swiping their card and issuing a charge-slip to the Eligible Cardholder. The fee will be reversed on the cardmember’s credit card.
- Eligible Cardholders will be charged on their Card based on the amount stated on the charge-slip presented by the Participating Airport Lounge operator. Whilst it is the responsibility of the Participating Airport Lounge staff to ensure a valid charge -slip is processed and printed by swiping the card, the Cardholder is responsible for ensuring, before using the lounge facilities, that the charge -slip correctly reflects the applicable usage charges for his entry and that of his/her companion (if applicable). The Cardholder must retain the 'Cardholder's' copy of the charge -slip for verification purposes, and no allegations of error in charges will be entertained without the charge-slip verification.
- All usage of the Participating Airport Lounges under the Program is conditional upon presentation of a valid Eligible Card, and The Bank, in its sole and absolute discretion, may alter, cancel, or amend eligibility of any credit card, or Program benefits, at any time without prior notice.
- The privileges under this Program are to be construed as a standalone offer and cannot be clubbed together and/or in any way be combined with any other offer of the Participating

Airport Lounge in any manner, or form. For the avoidance of doubt, privileges under the Program cannot be exchanged or redeemed for cash.

- All Participating Airport Lounges are not owned or operated by the bank, but by third party organizations. Eligible Cardholders and relevant accompanying guests must abide by the rules and policies of each respective Participating Airport Lounge, which include, without limitation:
  - Access being denied to the lounge where there are space constraints.
  - Admittance subject to users and their guests (including children) behaving and dressing in an orderly and correct manner.
  - Any infants or children causing upset to other users' comfort may be asked to vacate the lounge facilities. Eligible Cardholders agree and acknowledge that they may be refused entry and/or asked to vacate for non-compliance with the rules and policies and, for the avoidance of doubt, will not make any complaints against, or hold The Bank responsible.
- For the avoidance of doubt, The Bank makes no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the Participating Airport Lounge to an Eligible Cardholder and The Bank will not be liable in any circumstances whatsoever in relation to the provision or non-provision (whether in whole or in part) of any of the advertised benefits and facilities under the Program.
- Participating Airport Lounges may reserve the right to enforce a maximum stay policy (usually 2 or 3 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge (as per the discretion of the Participating Airport Lounge) for extended stays.
- Participating Airport Lounges have no contractual obligation to announce flights, nor to remind guests of their flight boarding times, and Eligible Cardholders are solely responsible for abiding by boarding times stated on their flight tickets. Accordingly, for the avoidance of doubt The Bank shall not be liable under any circumstances in relation to any failure to board flights (for any reason) by an Eligible Cardholder.
- The Bank shall not be held responsible under any circumstances for any disputes that may occur in, or in relation to the usage of, a Participating Airport Lounge, including without limitation, between the Eligible Cardholder and another guest, airport user, or Participating Airport Lounge operator staff/representatives.
- By participating in or using, or attempting to use, the Participating Airport Lounge under the Program, the Eligible Cardholder agrees to:
  - abide by the terms and conditions set out herein and
  - to defend and indemnify The Bank for any loss or damage caused to, or injury to or death of any person or damage to or destruction of any property arising out of the use of any Participating Airport Lounge by the Eligible Cardholder and/or his/her accompanying guests.
  - All disputes, if any, arising out of or in connection with or as a result of above offers or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent courts/tribunals in Mumbai only, irrespective of whether courts/tribunals in other areas have concurrent or similar jurisdiction.