

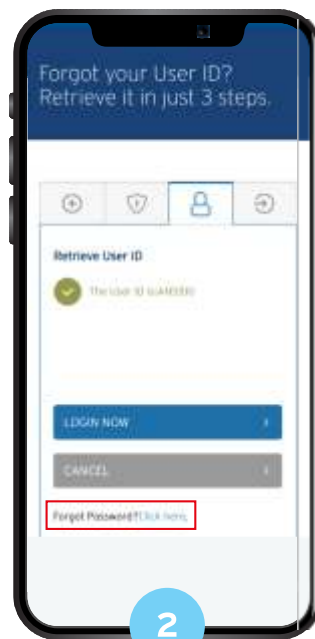
Citi Mobile App DIY Tips

Retrieve User ID and Password



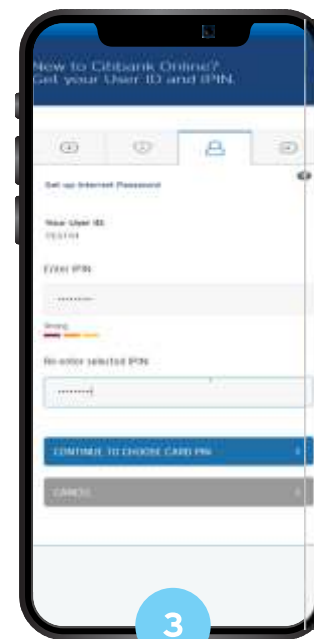
1

Click on 'Forgot User ID or Password'
> Select your product > Enter details
> Proceed to OTP verification



2

Your User ID is retrieved
> Proceed to Log in or to
'Forgot Password'



3

Set up your Internet Password
> Choose your card PIN
> It's done!

Stay safe and bank smart.